

BCC Faculty/Staff Satisfaction Trends

(sorted by SP16 most to least satisfaction for each category)

% Rating Satisfactory or Better

	Sp 16	Sp 15	Fa 14	Sp 13	Sp 12	Sp 11
	(n=364)	(n=330)	(n=366)	(n=238)	(n=252)	(N=291)
CAMPUS CULTURE						
Safety and Security	93	88	92	92	90	83
Multicultural Respect	85	81	77	82	88	90
Overall Job Satisfaction	82	75	75	77	83	87
Collegiality	*	73	71	72	78	83
Departmental Leadership	79	69	67	74	81	83
College-wide Leadership	80	65	57	62	78	70
Internal Campus Communication	73	60	51	65	78	77
Cross-Campus Collaboration	68	57	47	54	70	70

INSTRUCTIONAL ENVIRONMENT

% Rating Satisfactory or Better

Availability of Technology	72	77	75	78	80	77
Academic Standards	77	76	74	72	73	75
Class Size	70	75	73	73	74	69
Intellectual Climate	70	67	71	65	74	71
Student Motivation	65	58	63	57	64	59
Classrooms	49	49	52	52	44	39
Academic Preparation of Students	40	45	44	37	49	39

PERSONNEL RESOURCES

% Rating Satisfactory or Better

Support Accessing Benefits	77	77	82	76	na	na
Payroll Support Services	79	76	78	82	80	82
Faculty/Staff Evaluation Procedures	81/82	76	77	74	86	84
Support for Professional Dev	*	60	60	67	68	68
Salary & Fringe Benefits	54	50	58	61	70	65

PHYSICAL ENVIRONMENT

% Rating Satisfactory or Better

Cafeteria	75	78	80	80	51	55
Offices	69	62	62	61	65	66
Supplies and Office Equipment	70	56	51	57	58	61
Elevators	59	53	61	48	57	54
Parking	63	53	39	63	47	59
Handicapped Accessibility	62	47	50	51	49	50
Bathrooms	47	32	35	35	33	34

SUPPORT SERVICES

% Rating Satisfactory or Better

Library/Learning Center	94	91	94	72	89	88
Helpdesk	84	87	83	81	89	83
Bookstore	85	80	81	84	85	86
BCC Broadcast System	80	79	81	79	89	90
Online Support Services	*	78	75	78	85	85
Tutoring Services	79	74	75	65	73	78
Registration Process	62	46	42	45	59	64
Advisement Process	57	45	37	40	58	59