

BCC Faculty/Staff Satisfaction Trends

(sorted by SP15 most to least satisfaction as of 6-1-15)

% Rating Satisfactory or Better

	Sp 15 (n=330)	Fa 14 (n=366)	Sp 13 (n=238)	Sp 12 (n=252)	Sp 11 (N=291)		% change Fa14 to SP15
CAMPUS CULTURE							
Safety and Security	88	92	92	90	83		-4%
Multicultural Respect	81	77	82	88	90		5%
Overall Job Satisfaction	75	75	77	83	87		0%
Collegiality	73	71	72	78	83		3%
Departmental Leadership	69	67	74	81	83		3%
College-wide Leadership	65	57	62	78	70		14%
Internal Campus Communication	60	51	65	78	77		18%
Cross-Campus Collaboration	57	47	54	70	70		21%

% Rating Satisfactory or Better

	Sp 15 (n=330)	Fa 14 (n=366)	Sp 13 (n=238)	Sp 12 (n=252)	Sp 11 (N=291)		% change Fa14 to SP15
INSTRUCTIONAL ENVIRONMENT							
Availability of Technology	77	75	78	80	77		3%
Academic Standards	76	74	72	73	75		3%
Class Size	75	73	73	74	69		3%
Intellectual Climate	67	71	65	74	71		-6%
Student Motivation	58	63	57	64	59		-8%
Classrooms	49	52	52	44	39		-6%
Academic Preparation of Students	45	44	37	49	39		2%

% Rating Satisfactory or Better

	Sp 15 (n=330)	Fa 14 (n=366)	Sp 13 (n=238)	Sp 12 (n=252)	Sp 11 (N=291)		% change Fa14 to SP15
PERSONNEL RESOURCES							
Support Accessing Benefits	77	82	76	na	na		-6%
Payroll Support Services	76	78	82	80	82		-3%
Faculty/Staff Evaluation Procedures	76	77	74	86	84		-1%
Support for Professional Development	60	60	67	68	68		0%
Salary & Fringe Benefits	50	58	61	70	65		-14%

% Rating Satisfactory or Better

	Sp 15 (n=330)	Fa 14 (n=366)	Sp 13 (n=238)	Sp 12 (n=252)	Sp 11 (N=291)		% change Fa14 to SP15
PHYSICAL ENVIRONMENT							
Cafeteria	78	80	80	51	55		-3%
Offices	62	62	61	65	66		0%
Supplies and Office Equipment	56	51	57	58	61		10%
Elevators	53	61	48	57	54		-13%
Parking	53	39	63	47	59		36%
Handicapped Accessibility	47	50	51	49	50		-6%
Bathrooms	32	35	35	33	34		-9%

% Rating Satisfactory or Better

	Sp 15 (n=330)	Fa 14 (n=366)	Sp 13 (n=238)	Sp 12 (n=252)	Sp 11 (N=291)		% change Fa14 to SP15
SUPPORT SERVICES							
Library/Learning Center	91	94	72	89	88		-3%
Helpdesk	87	83	81	89	83		5%
Bookstore	80	81	84	85	86		-1%
BCC Broadcast System	79	81	79	89	90		-2%
Online Support Services	78	75	78	85	85		4%
Tutoring Services	74	75	65	73	78		-1%
Registration Process	46	42	45	59	64		10%
Advisement Process	45	37	40	58	59		22%